

Finkelstein & Partners

Finkelstein & Partners represents plaintiffs in all types of personal injury claims. These might involve single vehicle wrecks, traffic collisions, accidents in the workplace, slip and fall injuries and more. Founded in 1959, the firm has grown from one office in Newburgh, New York to multiple offices throughout New York and New Jersey that employ more than 80 attorneys.

The Problem

Finkelstein & Partners have long appreciated the value technology brings to business. Over a decade ago, the firm purchased an AS/400-based imaging solution, which was at the time the operating platform of choice. However, as the firm grew and added offices, employees and clients, it became readily apparent that their system wasn't keeping pace with the firm's and its clients' expectations. An investigation of available technology made it obvious that the FileBound Document Management solution offered advancements and capabilities that their current system could not begin to replicate. The demands of the firm's clients and case load required a solution that offered deeper levels of security, more efficient electronic document folder management and more flexibility to transport files. These capabilities were available through FileBound.



The Solution

FileBound's flexible license model allowed the firm to implement processing efficiencies across the firm's multiple locations without increasing user and support costs. The solution's extension capabilities allowed the Finkelstein team to create multiple case integration points, custom functionality, custom views and a unique folder structure that weren't available prior to the installation of FileBound.

The FileBound Clipboard allows lawyers to easily transport specific case files with them without facing the mountain of paperwork and preparation required in the past. In addition, since FileBound provides Finkelstein with the full set of APIs with the selected solution, the team is able to develop its own custom plug-ins, which permit even greater custom functionality specific to their business needs.

The firm also replaced its front-end scanning solution with an enterprise-wide FileBound solution to handle broader business functions.

FileBound Results

Finkelstein & Partners has dramatically increased productivity since the introduction of FileBound. Upgrading to FileBound has given the firm's lawyers greater flexibility in managing their demanding case loads and allowed them to be of greater service to their clients. By moving to an enterprise-wide FileBound solution, the company has streamlined its invoice processing capabilities and is saving valuable employee time, which translate into lowered costs for each case and greater security for the firm.

Industry

- Law

Application

- Case Files
- Enterprise-wide Deployment
- Invoicing

The Problem

- Out-of-Date Technology
- Lagging Security
- Ineffective Management of Case Folders
- Poor Integration Capabilities
- Inefficient Document Capture
- Diminished Access to Case Documents

The Solution

- FileBound Document Management Solution
- On-Demand
- FileBound Clipboard
- Custom Plug-ins and Functionality

The Benefit

- Greater Processing Efficiencies
- Ability to Easily Transport Case Files
- Improved Security
- Improved Employee Productivity
- Reduced Costs Per Case
- Better Service to Clients
- Improved Invoice Process

